

## **General Tariff Information**

Service Provider Name	Ooredoo Q.P.S.C.
Tariff Number	C11-01 Prepaid Mobile Services
Marketing Name of the Offer	Hala Lucky Winner Draw - May 2024
Tariff Type	Promotion
Duration	11 June 2024
Customer Group	Consumer
Tariff Effective Date	12 May 2024
Tariff Version Number	N/A

## Hala Lucky Winner Draw - May 2024

Any customers who recharge their Hala prepaid mobile services from any channel will be eligible to participate in a lucky draw for a chance to win 50,000 QAR or an iPhone 15 Pro. Customers can participate in the draw by clicking on the promo banner available on their Ooredoo App.

There will be 15 winners in total, one 50,000 QAR winner and fourteen (14) iPhone 15 Prowinners.

## **Terms and Conditions**

- 1. The promotion is only available for Hala prepaid customers.
- 2. Customers will receive an SMS upon recharge on details how to participate in the draw.
- 2.1 All Hala customers who recharge their account are automatically eligible to participate in this lucky draw promotion by clicking on the banner in the Ooredoo App Personal Offers section.
- 2.2 To be included in the draw, customers should click on the banner and accept the offer after having recharged their Hala.
- 2.3 A customer will not be included in the draw in case if a customer registers without recharging.
- 2.4 Customers, who made a recharge but did not click on the banner to register, will not be included in the draw.
- 2.5 Once customers are registered, any recharge done after the registration will also count as a winning chance.



- 3. One 50,000 QAR cash prize winner and fourteen (14) iPhone 15 Pro winners will be selected through a random raffle draw. The draw will be conducted once on 12 June 2024 in the presence of representatives of the Ministry of Commerce & Industry.
- 4. Winners will be informed via SMS and call from Ooredoo.
- 5. An individual mobile number can only win one prize during the entire promotional period. If the same mobile number is selected twice, the raffle draw will be conducted again, and another qualified random winner will be selected.
- 6. When being selected for the prize, the customers must come in person along with the mobile number which was used for the recharge, their QID and bank IBAN account (for cash prize winner) to collect their prize from Ooredoo's office. The time and date of prize collection will be shared with customers via call and SMS.
- 7. The cash prize will be credited to the customer's bank account provided their QID details matches the account.
- 8. Customers should collect their prize within the specified time period. Failure to collect will lead to forfeiture of the prize.

\* \* \* END OF TARIFF MODIFICATION \* \* \*